



2225 Highway 41 North, Tifton, Georgia 31794
229-391-4100
www.affinity-clinic.com

March 6, 2018

Dear Patients,

This letter is to inform you of the recent changes to our phone system. We are committed to meeting your needs and have utilized many of your suggestions. After careful evaluation, it was found necessary to upgrade our phone system in order to improve access and communication. In order to ensure our patients' access to care, we have made the following changes noted below:

INTERNAL MEDICINE

Rigdon/Perri	229-391-4228	Richardson-Nixon/Thompson	229-391-4224
Ray/Patrick	229-391-4222	Berckman/Woods	229-391-4404
Moreno	229-391-4145	McCullough	229-391-4214
Sumner	229-391-4155	Nixon/Edore/Williams	229-391-4212
Hampton	229-391-4219		

FAMILY PRACTICE

Graham/Floyd	229-391-4217
Hawes/Green	229-391-4234
Hepburn	229-391-4266

SPECIALTY DEPARTMENTS

Nephrology- Rampal/Shah	229-391-4310
Cardiology – Murray/Burke/Tullos/Gautney	229-391-4270
GI – Esmaili/Yared/Ingram/McNeese/Sullivan	229-391-4030
Neurology – Lindsey/Shokri/Stokes	229-391-4110
Pulmonology – Li/Patel/Hendley	229-391-4200
Infectious Disease - Asebiomo	229-391-4206

******Please utilize the numbers associated with your provider's nursing staff for direct access. If the nursing staff is unable to answer, please leave a voicemail clearly stating your name, date of birth, and concerns/issues.***

ALL OTHERS

Referrals	229-391-4175
Medication Prior Authorizations	229-391-4027
Medical Equipment Prior Authorizations (i.e CPAP machines)	229-391-4473
Patient Forms (i.e Handicap Forms)	229-391-4459
Medical Records	229-391-4160
Appointments	229-391-4100 (Option 5)
Physician Billing	229-353-3400
Express Care	391-4080/391-4081

In addition to these changes, please make note that with our office hours being Monday – Friday 8am – 5pm, all calls from 5pm-8am will be routed to our After Hours answering service. For any concerns /issues needing additional assistance, the On Call Physician will be contacted.

As we transition, if you have any questions regarding the new phone system please feel free to ask your care team. We are confident that this change will be beneficial to our patients. As always, we are committed to providing exceptional care and value your feedback.

Sincerely,

Your Affinity Clinic Care Team